

Shoreline Sightseeing offers a number of cruises that are accessible to people with disabilities. Shoreline is continually improving its fleet with the goal of becoming more accessible for passengers who use wheelchairs or crutches. Please note that the restrooms on our boats have limited or no access. Service animals are welcome on all Shoreline boats.

Architecture Cruises

The Architectural Tour boat **Voyageur** is by far our most accessible vessel. The **Voyageur** is a retro-fitted ferry boat with just one level. This boat can accommodate wheelchairs, including motorized wheelchairs. The Voyageur can accommodate up to 10 wheelchairs per cruise. When boarding this vessel at Ogden slip, the dock has a ramp that is 27-inches wide and has NO steps. The restrooms are on the same deck as the seating area. The restroom door is 31-inches wide, and the sinks feature an open under-counter design. The stalls are not fully accessible, but they are manageable with minimal assistance. There is limited seating in the shade and there is generally no protection from rain or wind.

Our three other Architecture Tour boats (**Bright Star, Evening Star and Star of Chicago**), can accommodate up to 24 wheelchairs **with an advance reservation**. These boats can accommodate wheelchairs up to 30-inches wide. These wheelchairs must be able to navigate a ramp with a 2-inch step at one end. These boats are double-decker boats. Wheelchairs are limited to the top deck, and there is generally no protection from sun, rain or wind. Restrooms are not accessible, as they are located on the lower deck of these boats.

Skyline Tours

Our Skyline Tour boats can accommodate up to 4 non-motorized wheelchairs up to 26-inches wide. All wheelchairs must be lifted by our crew and total weight must not exceed 220 pounds. Restrooms are on the lower decks and are not accessible. There is limited seating in the shade and there is generally no protection from rain or wind. The three Skyline docks at Navy Pier have similar designs. When boarding, there is a 14-foot ramp with a moderate angle, then there is a 26-inch ramp with a step (ranging from 2-6 inches) at each end.

Charters

Our exclusive charter boat, **Celebration**, can accommodate wheelchairs up to 26 inches wide on its upper deck. Restrooms are on the lower decks and are not accessible. There is limited seating in the shade and there is generally no protection from rain or wind. For more information, please call our Charters Department at 312-373-7255.

Water Taxis

We cannot accommodate wheelchairs on our Water Taxis because most docks are not accessible. If you are on crutches, please note that many of our docks are accessible only by climbing one or more flights of stairs. Below is detailed information about our Water Taxi docks.

Taxi Docks: River Side

Ogden slip: Not designed for wheelchairs, but crutches can be accommodated to a limited degree. Access to these docks is on steep, inclined ramps and between 3-5 steps.

Michigan Ave: Not designed for wheelchairs and crutches would be very difficult. There are 2 full flights of stairs, plus several stairs leading to the boats.

Wells Street: Not designed for wheelchairs and crutches would be very difficult. There is a full flight of stairs, plus several stairs leading to the boats.

Willis (Sears) Tower/Union Station: Not designed for wheelchairs and crutches would be very difficult. There are 3 flights of stairs, plus several stairs leading to the boats.

Erie St: Not designed for wheelchairs, but crutches can be accommodated to a limited degree. There are five steps of different heights with a 28-inch wide ramp that can be very steep depending on river levels.

Taxi Docks: Lake Side

Navy Pier: Not designed for wheelchairs, but crutches can be accommodated to a limited degree. Access to these docks is on steep inclined ramps and between 3-5 steps.

Shedd/Museum Dock: Not designed for wheelchairs, but crutches can be accommodated to a limited degree. Both docks have between 3-5 steps.

Buckingham fountain: Not designed for wheelchairs, but crutches can be accommodated to a limited degree. The dock has between 3-5 steps and a short ramp.

If you have any questions about the accessibility of our tours and taxis, please call us at 312-222-9328.